

August 05, 2003

Majid Sharolli, D.D.S.  
6205 Coit Road, Ste 130  
Plano, TX 75024

Dear Dr. Sharolli:

I would like to take a moment to thank you for your gentle, kind and responsive care that you provided to my Mother on her recent trip to Dallas. As you know, my Mom lives out of town and had just arrived for a visit, when she determined that she was having some pain in her tooth. She felt that it might be serious and certainly did not want to spend a week in Dallas with a bad tooth.

I was very surprised when I called at around 4:30 PM on a Friday and was told to simply bring her in right then. You and your staff demonstrated a strong willingness to help her even though it was closing time on Friday evening. Once there, your treatment of her was kind, gentle and conservative. She was very impressed with your thorough knowledge of gum disease and of the various methods of treatment. She was also thankful that you did not require her to have her tooth pulled. The pain treatment was helpful and she made it through her vacation with little to no more pain.

As always, I appreciate your terrific focus on patient care and your willingness to assist in a time of need. You and your staff are always most kind and hospitable and I feel that your thorough and in-depth knowledge is up to date and progressive.

I thank you for your continued care and concern.

Sincerely,

  
Stephanie